

# **AMC Member Center Guide**

## June 2009

## **CONTENTS**

GETTING INTO THE MEMBER CENTER	Page 2
FIRST TIME LOG IN: MEMBER VALIDATION PROCESS	Page 3
IN THE MEMBER CENTER	Page 5
MANAGE YOUR MEMBER PROFILE FORMS	Page 7
CHAPTER ACTIVITIES LINKS AND FORMS	Page 14
OTHER LINKS	Page 17

The following pages show AMC's Member Center and the forms members can link to from the Member Center. Several sections of the Member Center are personalized based on each member's chapter, membership type, and interests, so each member will see variations to what is shown below.

### GETTING INTO THE MEMBER CENTER

This is the first screen members will see after selecting 'Member Center'. If they've already created a username and password, they should select 'access the Member Center'. If they have **not** created a username and password, they should select 'Member Validation'.

#### MEMBERSHIP

### **AMC Member Center**

Use the Member Center to **get your chapter's newsletter electronically**, renew your membership, or update your member profile.

**NEW!** Get a weekly digest of **upcoming chapter activities** sent to your email inbox!

Use your member number to confirm your member information on the <u>Member Validation</u> page if you do not already have a username and password.

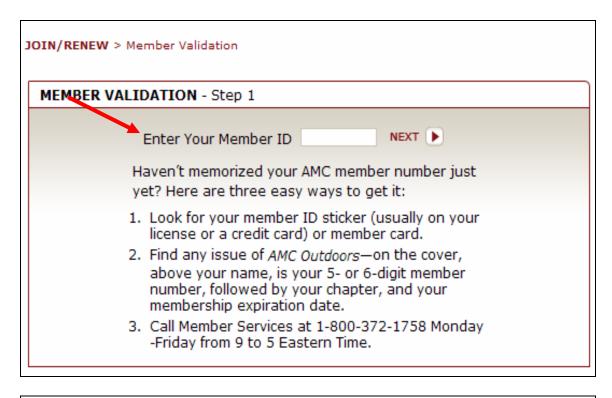
If you already have your username and password, access the Member Center.



### FIRST TIME LOG IN: MEMBER VALIDATION PROCESS

To create username and password, members enter their member number ID here. Most, but not all, members have a member card.

For those who don't have their member number handy, member numbers can be found on the front cover of AMC Outdoors magazine directly above the member's name.





Select the appropriate name and click next. This allows both members in a Family membership to have their own page in the Member Center.

Enter preferred username and password and select a security question. If someone else has the same username, the member will need to choose another. There are several security question options, including, mother's maiden name, favorite restaurant, and favorite sports team.

JOIN/RENEW > Create Login
MEMBER VALIDATION - Step 3
Please select a Username and Password
Username *
Password *
Verify Password *
Security Question * mother's maiden name
Security Answer *
Type The Two Words:
SUBMIT ▶

Members are then prompted to sign in using the username and password they just created.

JOIN/RENEW > AMC Member Center Login		
If this is your first time accessing the Member Center, <u>validate your member</u> <u>information here</u> .		
Access to this section of the site requires login.		
Login Name: Password:		
Remember Me		
Submit		
If you forgot your password you can <u>request it here</u> .		

### IN THE MEMBER CENTER

This is the first screen members will see when they log into the Member Center. The top left will have their information including address, phone, email, member number, type of membership, join on date, expires date, and chapter. **Note**: the "Membership Expires" date is not updated in real time, so it might not reflect a recent renewal payment.

## Appalachian Mountain Club Member Center



Log Out

## Member Information Erin Krumpe

Phone: not on file

E-mail: existe her associations.

AMC Member ID: AMA
Membership Type: Individual
Member Since: 12/1/2008
Membership Expires: 12/31/2009

Chapter: Boston

### Manage Your Member Profile

Renew My Membership
Change my Postal/E-mail Address
Change my Chapter Affiliation
E-mail Subscription Preferences
Edit Chapter Newsletter Preferences
Tell Us Your Interests
Edit Login Information
Appalachia Subscription/Renewal

#### Problems/Questions?

Contact us by e-mail or call 800-372-1758 Monday-Friday, 9-5 Eastern

### **Boston Chapter Activities**

Chapter Activities and Programs close AMC is about getting outdoors - to home: AMC is about getting outdoors - ioin us!

Boston Chapter Activities
Set my Chapter Newsletter
Preferences
Boston Chapter Website
Send Activities by email

### **Get Involved**

Take part in our trails, chapter, and conservation volunteer efforts:

<u>Volunteer Opportunities at AMC</u>
<u>Join CAN</u>

<u>AMC Trails Fund</u>

Maine Woods Initiative

#### **New Member Resources**

Welcome! We think you may be interested in the following:

AMC New Member Welcome Weekends
Chapter New Member Activities

### Activities

join us!

Hiking Resources

Paddling Resources

Winter Sports Resources

What's New at AMC Destinations

#### **AMC Member Discounts**

Special member-only discounts are another benefit of membership:

Save 20% on AMC Books and Maps until June 30th!

NH and MA Members: Save 10% on Auto Insurance

Save at Coleman: use AMC member access code "6AMC9"

Send me e-mail on Deals and Special Offers

## MANAGE YOUR MEMBER PROFILE FORMS

Renew My Membership: This allows members to renew their membership online.

JOIN/RENEW > Renew Membership			
Renew Today	Renew Today		
	Click here to join the AMC for the first time. Click here to purchase a gift membership.		
* required information			
Membership ID:			
Title:	Ms.		
First Name:*	Erin		
Middle Initial:			
Last Name:*	Krumpe		
Email:*	xxx@gmail.com		
Address Line 1:*	5 Joy St		
Address Line 2:			
City:*	Boston		
State:	Massachusetts		
Province:			
ZIP/Postal Code:*	02108		
Country:*	United States		
Phone:			
Family Membership: Additional First Name:			

Change my Postal/E-mail Address: Allows members to make changes to their address and/or contact information.

Change Address	& Contact Information	
Are you an AMC member who has recently changed your address, phone number, or email address? Fill out the form below and send it to us. We'll make the change! Please include your AMC member ID or your previous address to help confirm your change. Click here to change your chapter.  * required information		
Title:*	Ms. ▼	
First Name:*	Erin	
Last Name:*	Krumpe	
Email:*	xxx@gmail.com	
Address Line 1:*	5 Joy St	
Address Line 2:		
City:*	Boston	
State:	Massachusetts ▼	
Province:		
ZIP/Postal Code:*	02108	
Membership ID:	11111	
Phone:		
Business Phone:		
Country:	United States	
Previous Address Line 1:		
Previous Address Line 2:		
Previous City:		
Previous State:	please make a selection ▼	
Previous Province:		
Previous ZIP/Postal Code:		
Previous Country:		

Change my Chapter Affiliation: Allows members to change their chapter. The member's current chapter is checked.

JOIN/RENEW > Change Chapter		
Change Your Chap	ter	
Do you want to change and send it to us. We'll * required information	your chapter affiliation? Fill out the form below make the change!	
First Name:	Erin	
Last Name:*	Krumpe	
Membership ID:	111111	
Your Desired Chapter (Select One)		
Chapter* Select all in category		
☐ Berkshire ☐ Connecticut ☐ Maine ☐ Narragansett ☐ New York - North Je ☐ Washington DC ☐ Unaffiliated  Note: If you move into	<ul> <li>☑ Boston</li> <li>☐ Delaware Valley</li> <li>☐ Mohawk Hudson</li> <li>☐ New Hampshire</li> <li>rsey</li> <li>☐ SE Massachusetts</li> <li>☐ Worcester</li> </ul> another chapter area, your chapter affiliation	
will not change until you tell us to change it.		
Change My Chapter		

**Email Subscription Preferences**: Members can sign up to receive MWI News, CAN, Outdoor Connection, and the Major Excursions Newsletter online.

JOIN/RENEW > E-mail Subscription Preferences		
* required information		
	E-newsletter Subscriptions	
First Name:*	Erin	
Last Name:*	Krumpe	
Email:*	xxx@gmail.com	
Email Format:	⊙ HTML ○ Plain Text	
AMC Outdoors Online Edition  Member newsletter with the latest news from AMC and AMC Outdoors  magazine, including magazine and online features on the Northeast outdoors; web exclusive video, blogs and slideshows; and updates from AMC's Member Center. (Monthly)		
	aine Woods Initiative, a plan for land conservation in the region of Maine. (Quarterly)	
Conservation Action Network (CAN)  AMC's Conservation Action Network provides regular updates and action alerts on important conservation and policy issues in the Northeast and Mid-Atlantic regions. (Monthly updates and periodic alerts on urgent issues.)		
Outdoor Connection  Subscribe to get ideas on planning your next outdoor adventure, as well as updates on special offers at AMC Destinations, new books, maps and merchandise and promotions at the AMC Store. (Bi-weekly)		
AMC Major Excursions Newsletter  This quarterly e-newsletter contains Major Excursions not yet advertised in AMC Outdoors, featured trips, and links to all trip information.  Submit		

Edit Chapter Newsletter Preferences: Members can choose if they would like to receive a paper version of the newsletter or have it sent to them electronically. They also have the option to take themselves off the mailing list if they don't want to receive it. They must choose the 'Electronic' radio button AND the check off the box under "\_\_\_\_\_ Chapter Newsletter."

JOIN/RENEW > Boston Chapter Enewsletter form		
* required information		
Boston Chapt	er Newsletter Sign-up and Preferences Form	
First Name:*	Erin	
Last Name:*	Krumpe	
Email:*	xxx@gmail.com	
Email Format:	⊙ HTML C Plain Text	
Chapter Newsletter Preference:*	© Electronic C No Newsletter C Paper	
Boston Chapter Newsletter  Yes! I'd like to receive electronic delivery of the Boston Chapter's newsletter, The Charles River Mud, when available.		
Submit		

When the member clicks 'Submit', they will see the following screen:

JOIN/RENEW > Boston Chapter Enewsletter form

Thank you, Erin, for updating your Boston Chapter newsletter preferences.

You may also wish to <u>update your AMC e-mail subscriptions</u> or <u>subscribe to other AMC chapters' e-newsletters</u>.

To update this preference at any time, please visit the <u>AMC Member Center</u>.

**Tell Us Your Interests:** Members can tell us more about what they're interested in.

JOIN/RENEW > Update Interests		
* required information		
Indicate Your Interest Areas		
First Name:* Erin		
Last Name:* Krumpe		
Outdoor Interests Select all in category		
☐ AMC Destinations ☐ Family Programs ☐ Leadership Training ☐ Social Programs ☐ Trail Crew	<ul><li>☐ Conservation</li><li>☐ Hiking/Backpacking</li><li>☐ Paddling</li><li>☐ Snow Sports</li></ul>	
Update My	Interests	

**Edit Login Information:** Members can change their username, password, and security question for the Member Center here. They will see the top screen first and can click on **Edit** to get to the next screen where they can change their information.



When the member clicks on 'Edit', they go to a new screen:

JOIN/RENEW > Edit Login Information		
* required information		
Login Name:*	xxx@gmail.com	
Current Password:*		
New Password: *		
Verify New Password:*		
Security Question:	What is your mother's maiden name	•
Security Answer:*	smith	
	Update	

There are several security question options, including, mother's maiden name, favorite restaurant, and favorite sports team.

*Appalachia* Subscription/Renewal: Members can subscribe or renew their subscription to the Appalachia journal.

JOIN/RENEW > Subscribe to Appalachia		
Appalachia Jouri	nal Online Order Form	
Appalachia Journal Online Order Form  Use this form to subscribe to Appalachia Journal, or go to our online store to order back issues. Take advantage of our special, limited-time offer for a three-year subscription! Order by fax or US mail instead.  Click here to join the AMC and subscribe to Appalachia Journal. If you are a current member, click here to log in to the member center to subscribe to Appalachia Journal or renew your current subscription.  * required information		
Title:	Ms.	•
First Name:*	Erin	
Middle Initial:	E	
Last Name:*	Krumpe	
Email:*	xxx@gmail.com	
Address Line 1:*	5 Joy St	
Address Line 2:		
Phone:		
City:*	Boston	
State:	Massachusetts	•
Province:		
ZIP/Postal Code:*	02108	
Country:*	United States	▼
	• 1-year subscription	\$15.00
	O 2-year subscription	\$28.00
	O 3-year subscription	\$39.00
	Order Now!	

### CHAPTER ACTIVITIES LINKS AND FORMS

Chapter Activities: This allows members to see what activities are going on in their chapter. Note: This example shows Boston but will be specific to the chapter the member is affiliated with.



**Set My Chapter Newsletter Preferences**: This is a second link to the Newsletter Preference form under Manage Your Member Profile.

Chapter Website: Links members directly to their chapter website.



**Send Activities by email:** This gives members the option to subscribe to a personalized email digest of upcoming chapter activities, based on activity and regional interest.



Clicking on "Create a <u>new digest</u>" brings member to a new form:



### **OTHER LINKS**

### Get Involved:

- Volunteer opportunities at AMC: Members can get more information on Volunteer opportunities at AMC (trail work, education, leading trips, etc).
- Join CAN: Information about the Conservation Action Network
- AMC Trails Fund: Make a donation to support AMC's trail work.
- Main Woods Initiative: Information about the Campaign for the Maine Woods, an overview of the goals, progress, and efforts in the Maine Woods, plus a recreation guide.

### **New Member Resources:**

- AMC New Member Welcome Weekends: Information on Welcome Weekends, which introduce members to all that AMC and AMC Destinations have to offer.
- Chapter New Member Activities: Information on Upcoming New Member Events.

### Activities:

- **Hiking Resources**: Links to planning your hiking or backpacking trip including information on activities, gear, and safety.
- Paddling Resources: Links to planning your paddling trip including information on gear, activities, safety, and destinations.
- Winter Sports Resources: Provides members with information about conditions, activities, gear, safety, and destinations during the winter months.
- What's New at AMC Destinations: Information on special deals and activities going on at AMC Destinations.

### AMC Member Discounts:

Some discounts are special offers, and some are regional.

### Standard Offers include:

- Save 10% on AMC Books and Maps
- Save at Coleman: Coleman offers AMC members 40% much of their merchandise.
- Send me e-mail on Deals and Special Offers: brings members to the AMC newsletter subscription page.